

Year	2014			2015			2016		
	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
Arrearages	\$ 206	\$ 109	\$ 315	\$ 204	\$ 112	\$ 316	\$ 216.6	\$ 88.5	\$ 305.1
Assistance	\$ 270	\$ 143	\$ 413	\$ 287	\$ 131	\$ 418	\$ 296.3	\$ 101.2	\$ 397.5
Gross Write Offs	\$ 131	\$ 86	\$ 216	\$ 147	\$ 90	\$ 237	\$ 130.8	\$ 94.4	\$ 225.2

2017			2018			2019		
Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total
\$ 200.6	\$ 91.6	\$ 292.2	\$ 209.7	\$ 110.3	\$ 320.0	\$ 206.0	\$ 105.0	\$ 311.0
\$ 275.8	\$ 109.6	\$ 385.4	\$ 271.6	\$ 111.5	\$ 383.1	\$ 267.5	\$ 106.5	\$ 374.0
\$ 135.7	\$ 83.2	\$ 218.9	\$ 150.5	\$ 76.5	\$ 227.0	\$ 143.9	\$ 79.8	\$ 223.7

2020			2021		
Electric	Gas	Total	Electric	Gas	Total
\$ 325.9	\$ 164.0	\$ 489.9	\$ 375.4	\$ 175.2	\$ 550.6
\$ 257.3	\$ 104.5	\$ 361.8	\$ 315.2	\$ 143.4	\$ 458.6
\$ 98.3	\$ 53.4	\$ 151.7	\$ 131.1	\$ 62.2	\$ 193.3

Figure 1: Utility Arrearages vs. Assistance since 2014-2021

